Privacy policy

This privacy policy ("Policy") describes how the personally identifiable information ("Personal Data") you may provide to our Company, UTECO S.A. is collected, protected and used.

You may provide us your Personal Data on the uteco.gr website ("Website" or "Service") and any of its related products and services as well as during any communication with our Company, including but not limited to in-person meetings, telephone communication, email and standard postal mail (collectively, "Services"). In order to provide said Services, we may also obtain your personal data from publicly available resources, such as your business website, as well as our joint marketing partners.

This Policy also describes the choices available to you regarding our use of your Personal Data and how you can access and update this information. Please note that this Policy is a legally binding agreement between you ("User", "you" or "your") and this Company ("Company", "we", "us" or "our"). By accessing and using the Website and Services, and by communicating with us in any of the previously mentioned ways, you acknowledge that you have read, understood, and agree to be bound by the terms of this Agreement. This Policy does not apply to the practices of companies that we do not own or control, or to individuals that we do not employ or manage.

Automatic collection of Personal Data

When you open the Website, our servers automatically record information that your browser sends. This data may include information such as your device's IP address, browser type and version, operating system type and version, language preferences or the webpage you were visiting before you came to the Website and Services, pages of the Website and Services that you visit, the time spent on those pages, information you search for on the Website, access times and dates, and other statistics. This information may include geolocation data of the mobile device such as latitude and longitude.

Any of the above information we collect from you may be used for the following purposes:

- Enforce terms and conditions and policies
- Protect from abuse and malicious users
- Respond to legal requests and prevent harm
- Run and operate the Website and Services
- Establish statistical information regarding the usage and traffic of the Website and Services.

The legal bases for this processing are our legitimate interests, Art. 6 par. 1f) of (EU) 2019/679 General Data Protection Regulation (henceforth G.D.P.R.), our legal obligations, Art. 6 par. 1c) of the G.D.P.R., performance of a contract, Art. 6 par. 1b) of the G.D.P.R., or your consent, in the case of information collected via non-essential cookies to which you have consented.

Collection of Personal Data

You can access and use the Website and Services without telling us who you are or revealing any information by which someone could identify you as a specific, identifiable individual. If, however, you wish to use some of the features on the Website, such as filling in any online form in order to make a request, you may be asked to provide certain identification/communication Personal Data (for example, your name and email address, the company you work for, your request data, etc. The legal basis for this processing is the performance of a contract, Art. 6 par. 1b) of the G.D.P.R.

You can choose not to provide us with your Personal Data, but then you may not be able to take advantage of some of the features on the Website.

Some of the information we collect is directly from you via the Website and Services, and communication with you. However, we may also collect Personal Data about you from publicly available resources, such as your business website, as well as our joint marketing partners.

Any of the above information we collect from you may be used for the following purposes:

- Respond to your requests and make our Services available to you
- Communicate with you regarding updates and information about our products and services that may be relevant to your business needs

The legal bases for this processing are the performance of a contract, Art. 6 par. 1b) of the G.D.P.R., and our legitimate interests, Art. 6 par. 1f) of the G.D.P.R.

Disclosure of Personal Data and International Transfer

Depending on the requested Services or as necessary to complete any transaction or provide any of our Services and relevant updates or information, we may share your Personal Data with our trusted third parties that work with us, any other affiliates and subsidiaries we rely upon to assist in the operation of the Website and Services available to you. We do not share Personal Data with unaffiliated third parties. These service providers are not authorized to use or disclose your Personal Data except as necessary to perform services on our behalf or comply with legal requirements. We may share your Personal Data for these purposes only with third parties whose privacy policies are consistent with ours or who agree to abide by our policies

with respect to Personal Data. These third parties are given Personal Data they need only in order to perform their designated functions, and we do not authorize them to use or disclose Personal Data for their own marketing or other purposes.

We will disclose any Personal Data we collect, use or receive if required or permitted by law, such as to comply with a subpoena, or similar legal process, and when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request.

Some of our service providers may be located outside the EU. In these cases, we make sure that appropriate safeguards are in place. We currently use Google mail and Cloud services which may use facilities in countries where the GDPR does not apply. These service providers comply with the G.D.P.R. through European Commission adequacy decisions and standard contractual clauses.

Retention of Personal Data

We will retain and use your Personal Data i. for the period necessary for the purpose of providing our Services and related updates or information, ii. for the period necessary to comply with our legal obligations, resolve disputes and enforce our agreements. We may use any aggregated data derived from or incorporating your Personal Data after you update or delete it, but not in a manner that would identify you personally. Once the retention period expires, Personal Data shall be deleted. Therefore, the right to access, the right to rectification, the right to restriction of processing and the right to data portability cannot be enforced after the expiration of the retention period.

The rights of users

You may exercise certain rights regarding your information processed by us. In particular, you have the right to do the following: (i) you have the right to withdraw consent where you have previously given your consent to the processing of your Personal Data; (ii) you have the right to object to the processing of your Personal Data (iii) you have the right to learn if Personal Data is being processed by us and obtain disclosure regarding certain aspects of the processing (iv) you have the right to verify the accuracy of your Personal Data and ask for it to be updated or corrected; (v) you have the right, under certain circumstances, to restrict the processing of your Personal Data (vi) you have the right, under certain circumstances, to obtain the erasure of your Personal Data from us; (vii) you have the right to receive your Personal Data in a structured, commonly used and machine readable format and, if technically feasible, to have it transmitted to another controller without any hindrance. This

provision is applicable provided that your Personal Data is processed by automated means and that the processing is based on your consent, on a contract which you are part of or on pre-contractual obligations thereof.

You also have the right to complain to a Data Protection Authority about our collection and use of your Personal Data. The competent authority if you are located in Greece is the Greek Data Protection Authority.

How to exercise these rights

Any requests to exercise your rights can be directed to the Company through the contact details provided in this document. Please note that we may ask you to verify your identity before responding to such requests. Your request must provide sufficient information that allows us to verify that you are the person you are claiming to be or that you are the authorized representative of such person. You must include sufficient details to allow us to properly understand the request and respond to it. We cannot respond to your request or provide you with Personal Data unless we first verify your identity or authority to make such a request and confirm that the Personal Data relates to you.

Cookies

The Website and Services use "cookies" to help personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you.

We may use cookies to collect, store, and track information for statistical purposes to operate the Website and Services. You have the ability to accept or decline non-essential cookies, that is cookies that are not necessary for the website functioning. If you accept non-essential cookies, you can withdraw your consent at any time, by clicking on the cookie icon on our website. If you choose to decline non-essential cookies, you may not be able to fully experience the features of the Website and Services. To learn more about the cookies we use click on the cookie icon on our website.

Links to other resources

The Website and Services contain links to other websites that are not owned or controlled by us, for instance Company's social media webpages. Please be aware that we are not responsible for the privacy practices of such other resources or third parties. We encourage you to be aware when you leave the Website and Services and to read the privacy statements of each and every resource that may collect Personal Data.

Information security

We secure information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use, or disclosure. We maintain reasonable administrative, technical, and physical safeguards in an effort to protect against unauthorized access, use, modification, and disclosure of Personal Data in its control and custody. However, no data transmission over the Internet or wireless network can be guaranteed. Therefore, while we strive to protect your Personal Data, you acknowledge that (i) there are security and privacy limitations of the Internet which are beyond our control; (ii) the security, integrity, and privacy of any and all information and data exchanged between you and the Website and Services cannot be guaranteed; and (iii) any such information and data may be viewed or tampered with in transit by a third party, despite best efforts.

Data breach

In the event we become aware that the security of the Website and Services has been compromised or users Personal Data has been disclosed to unrelated third parties as a result of external activity, including, but not limited to, security attacks or fraud, we reserve the right to take reasonably appropriate measures, including, but not limited to, investigation and reporting, as well as notification to and cooperation with law enforcement authorities. In the event of a data breach, we will make reasonable efforts to notify affected individuals if we believe that there is a reasonable risk of harm to the user as a result of the breach or if notice is otherwise required by law.

Changes and amendments

We reserve the right to modify this Policy or its terms relating to the Website and Services from time to time in our discretion and will notify you of any material changes to the way in which we treat Personal Data. When we do, we will post a notification on the main page of the Website. We may also provide notice to you in other ways in our discretion, such as through contact information you have provided. Any updated version of this Policy will be effective immediately upon the posting of the revised Policy unless otherwise specified. Your continued use of the Website and Services after the effective date of the revised Policy (or such other act specified at that time) will constitute your consent to those changes. However, we will not, without your consent, use your Personal Data in a manner materially different than what was stated at the time your Personal Data was collected.

Acceptance of this Policy

You acknowledge that you have read this Policy and agree to all its terms and conditions. By accessing and using the Website and Services and by contacting our Company in any way, you agree to be bound by this Policy. If you do not agree to abide by the terms of this Policy, you are not authorized to access or use the Website and Services.

Email Communication Policy

Email communication contains information which may be confidential, personal and/or privileged. It is for the exclusive use of the intended recipient(s). If you are not the intended recipient(s), please note that any distribution, forwarding, copying or use of this communication or the information in it is strictly prohibited. Any personal views expressed in an email are those of the individual sender and the Company does not endorse or accept responsibility for them. Prior to taking any action based upon an email message, you should seek appropriate confirmation of its authenticity.

Contact Us

If you would like to contact us to understand more about this Policy or wish to contact us concerning any matter relating to individual rights and your Personal Data, you may send an email to admin@uteco.gr

This document was last updated on October 22, 2024

On behalf of Top Management & Legal Representative of the Company

Vicky Athanasopoulou

