sense • connect • control • drive • support

QUALITY POLICY

The management of the company ***"UTECO SA"*** is committed to maintain a Quality Management System (QMS), in accordance with the requirements of ISO 9001: 2015, as well as the main fields of ISO / IEC 80079-34: 2018 with scope of certification's application, ***"Design, production, technical support and sale of temperature sensors, magnetic floats and level electrodes"***, including the product codes bearing EU – TYPE EXAMINATION CERTIFICATE based on the corresponding EU Directive 2014/34 / EU.

The principle and commitment of the company, as well as the philosophy that governs its personnel, is to provide customers with products and services that meet their requirements, and comply with the legal – regulatory framework at national and community level, as well as the technical specifications as referred to in the international standards EN 60584-1:2016, EN 61515:2016, EN 60751:2022, EN IEC 60079-0:2010, EN 60079-1:2014, EN 60079-31:2014, so that the level of quality set is feasible in each project it undertakes.

Based on the above, this quality policy is the main guide for all actions of UTECO SA in the activity cycle, as mentioned below:

- ✓ The company is able to improve its Quality Management System based on both needs and requirements, as it encourages its stakeholders to do the same.
- ✓ The company ensures structured knowledge and training of all its staff in order to acquire quality consciousness and specialization in their work.
- ✓ The company consults for any kind of need of its customers in order to be able to ensure that they benefit effectively and efficiently in relation to the cost and quality of the services provided.
- ✓ The company ensures that all services and products of the company are provided in accordance with the quality level set for the parties interested.
- ✓ The company ensures that all services and products of the company are provided in accordance with the legal and regulatory framework.
- ✓ The company ensures continuous information on the needs of its customers regarding the quality and service they receive.

To conclude, the objective of the company is to achieve, maintain and improve its image and credibility in the market, giving great importance to continuous personal contact with its customers, using consistently high-quality products, and supporting effective services, which are provided at competitive prices.

On behalf of Top Management & Legal Representative of the Company

Vasiliki Athanasopoulou *(Vice President & COO)*
(signed on 29/10/24)

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